

1. Applicability

1.1 The General Terms and Conditions below apply to all offers and transactions of “HOTEL GAYATRI & FAMILY RESTAURANT”.

Prices are subject to change.

1.2 By accepting an offer or making an order, the consumer expressly accepts the applicability of these General Terms and Conditions.

1.3 Deviations from that stipulated in these Terms and Conditions are only valid when they are confirmed in writing by the management.

1.4 All rights and entitlements stipulated for “HOTEL GAYATRI & FAMILY RESTAURANT” in these General Terms and Conditions and any further agreements will also apply for intermediaries and other third parties deployed by “HOTEL GAYATRI & FAMILY RESTAURANT”.

2. Quality

The restaurant guarantees that all the products offered meet the standards of the concept.

If there are any complaints the management needs to be informed immediately. Appropriate actions will be taken as soon as possible.

3. Prices/offers

3.1 All offers made by “HOTEL GAYATRI & FAMILY RESTAURANT” are without obligation and “HOTEL GAYATRI & FAMILY RESTAURANT” expressly reserves the right to change the prices, in particular if this is necessary as a result of statutory or other regulations.

3.1 All prices are indicated in INDIAN RUPEE.

3.3 In certain cases, promotional prices apply. These prices are valid only during a specific period as long as stocks last. No entitlement to these prices may be invoked before or after the specific period.

3.4 “HOTEL GAYATRI & FAMILY RESTAURANT” cannot be held to any price indications that are clearly incorrect, for example as a result of obvious typesetting or printing errors. No rights may be derived from incorrect price information.

4. Cancellations

4.1 “HOTEL GAYATRI & FAMILY RESTAURANT” is entitled to cancel or change the date of an event. Should this happen, “HOTEL

GAYATRI & FAMILY RESTAURANT” will attempt to provide a suitable solution. If an event is cancelled or postponed, “HOTEL GAYATRI & FAMILY RESTAURANT” will do its utmost to inform you as soon as possible. However, “HOTEL GAYATRI & FAMILY RESTAURANT” cannot guarantee it is possible to inform you timely of any change or cancellation of an event or be held responsible for refunds, compensations or for any resulting costs you may incur, for example for travel, accommodation and/or any other related goods or service.

4.2 Before confirming your order, always check carefully that you have reserved the correct (number of) items. Wrongfully ordered (numbers of) items are not refundable.

4.3. All purchases are final.

5. Payments

5.1 All prices are including GST.

5.2 Methods of payment we accept: Cash, Card (Credit/Debit), wallet.

5.3 You will not receive confirmation of your definitive booking until your payment has been approved.

6. Other provisions

6.1 If one or more of the provisions in these Terms and Conditions or any other agreement with “HOTEL GAYATRI & FAMILY RESTAURANT” are in conflict with any applicable legal regulation, the provision in question will lapse and be replaced by a new comparable stipulation admissible by law to be determined by “HOTEL GAYATRI & FAMILY RESTAURANT”.

6.2 The law of the India applies to all agreements entered into with or concluded by “HOTEL GAYATRI & FAMILY RESTAURANT”. Any disputes arising directly or indirectly from these agreements will be exclusively settled by the Court of Ara.